

*Progressive Education Society's*  
**Modern College of Arts, Science and Commerce (Autonomous)**  
**Shivajinagar, Pune 5**

Student Satisfaction Survey: ACADEMIC YEAR 2019-20

The student satisfaction survey is well conducted by the college in slightly different format.

The questioner related to SSS is merged in the regular structured feedback forms generated by the college. The questioner are merged in the feedback from students : about college, from students about teaching and curriculum, from students : about Teacher. The forms for taking feedback have been hosted on the website of the college. The Links are as follows:

- 1) From Students: About College: <http://moderncollegepune.edu.in/feedback-forms/feedback-from-students-about-college/>
- 2) From Students: About Teaching and Curriculum: <http://moderncollegepune.edu.in/feedback-from-students-about-teaching/>
- 3) From Students: About Teacher: <http://moderncollegepune.edu.in/feedback-about-teacher/>

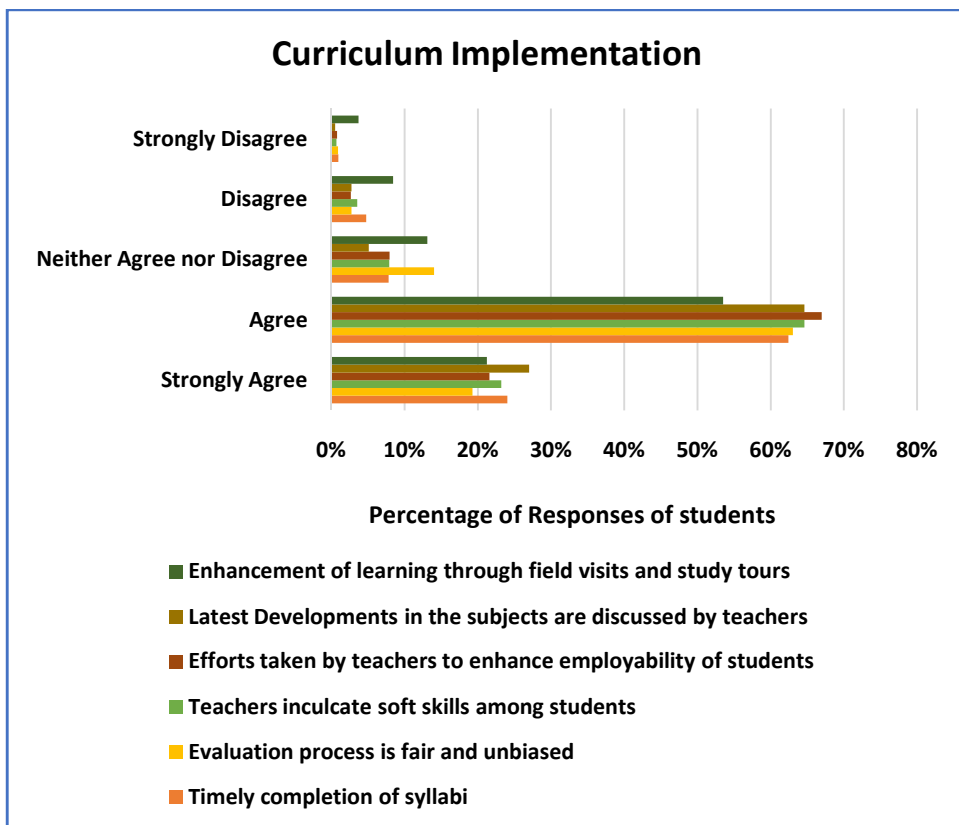
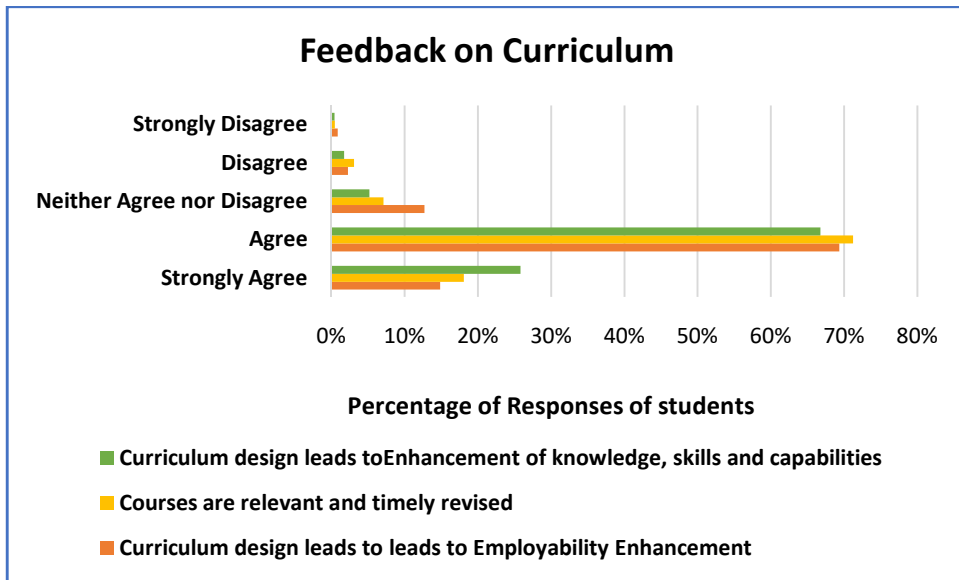
Each feedback form has been designed using a five-point scale. In case of attributes, the rating is based on 'Excellent', 'Very Good', 'Good', 'Average' and 'Poor'. In case of statements, the level of agreement with the statement is considered based on 'Strongly Agree', 'Agree', 'Neither Agree nor Disagree', 'Disagree' and 'Strongly Disagree'.

i) FEEDBACK ON CURRICULUM:

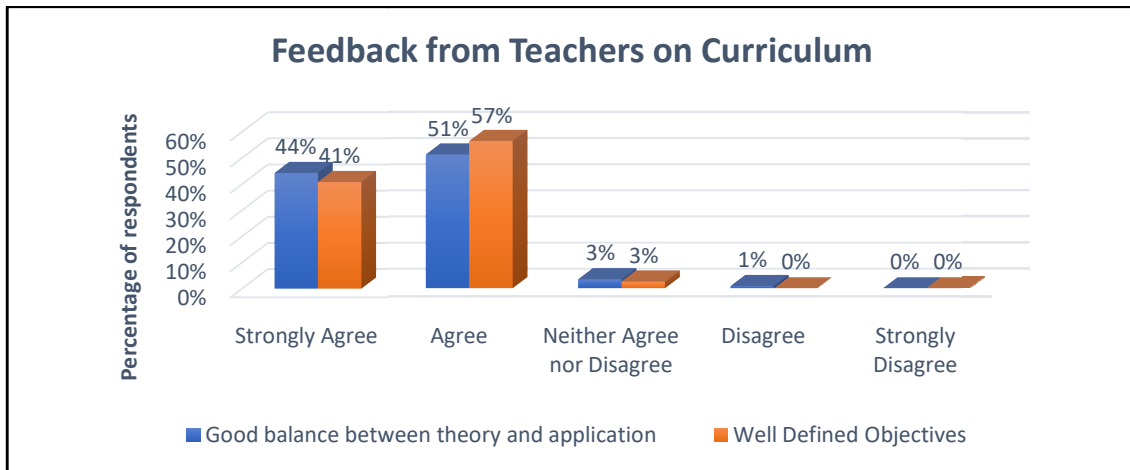
Apart from the structured feedback taken as mentioned above, informal, verbal feedback was taken from the alumni and by the placement cell from recruiting organisations on the curriculum and efforts were made to incorporate their suggestions while framing the syllabi under autonomy.

A detailed analysis of the structured feedback revealed –

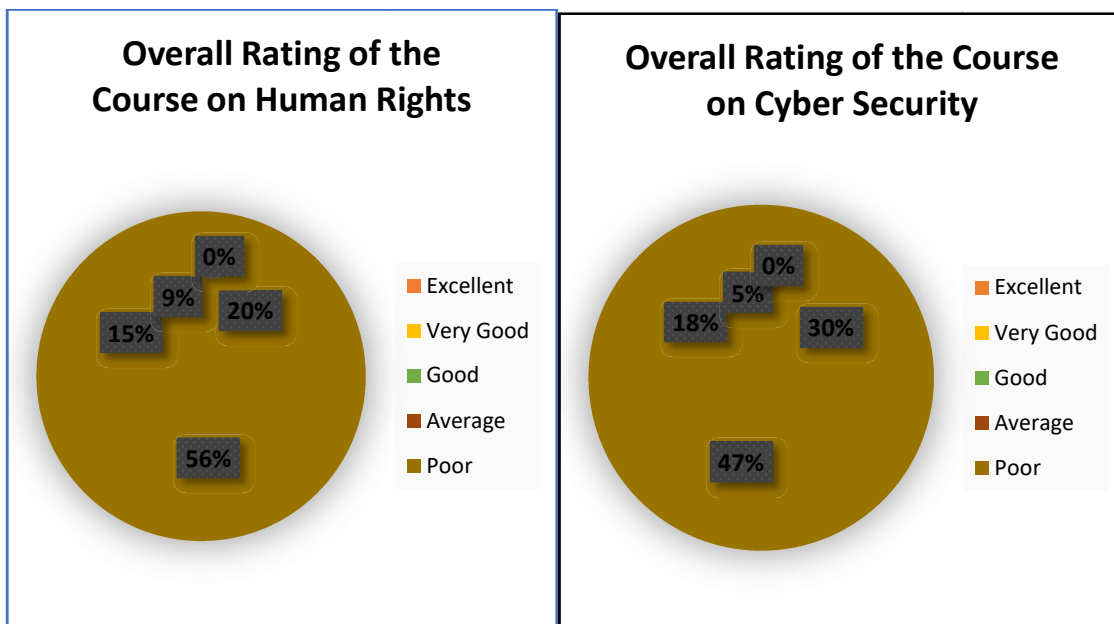
- a) From Students of UG and PG courses



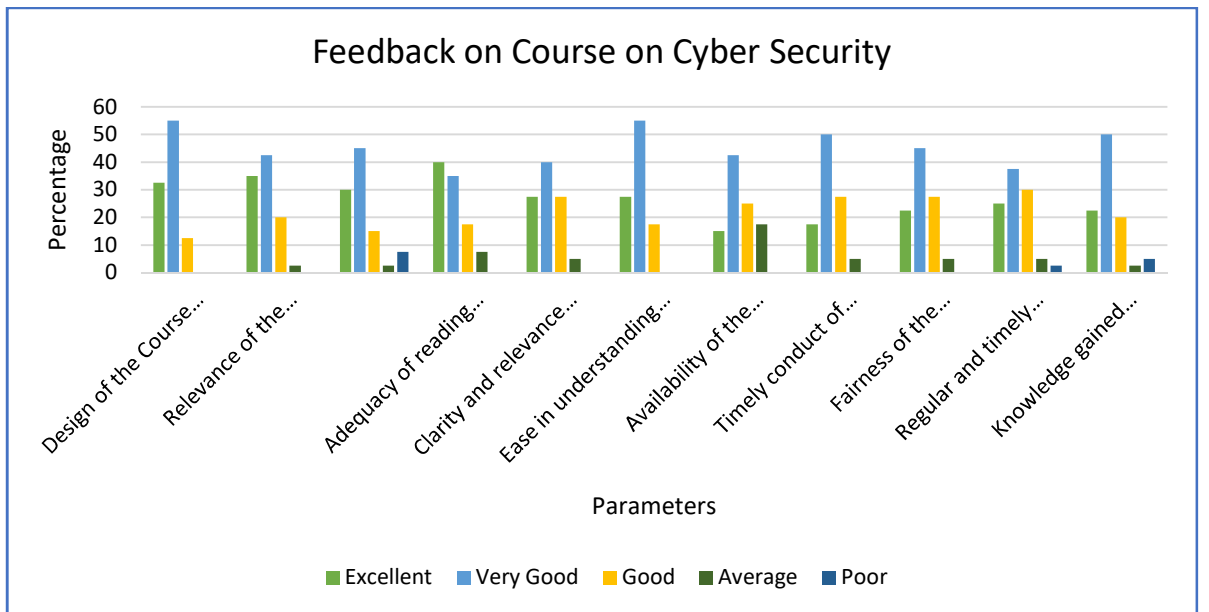
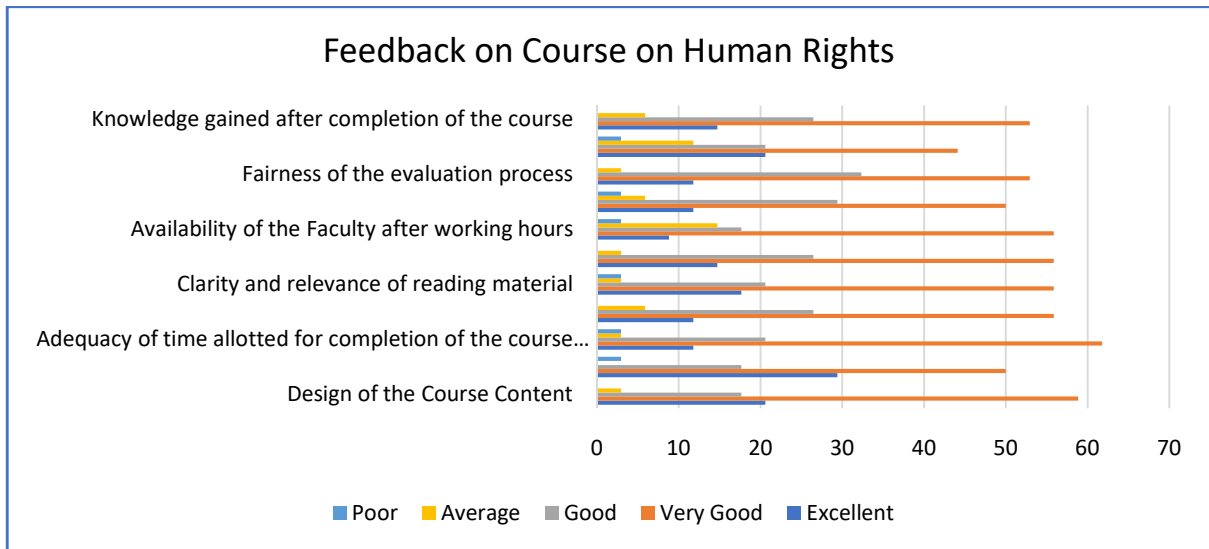
b) From Teachers:



c) From students of PG classes only on Additional Courses

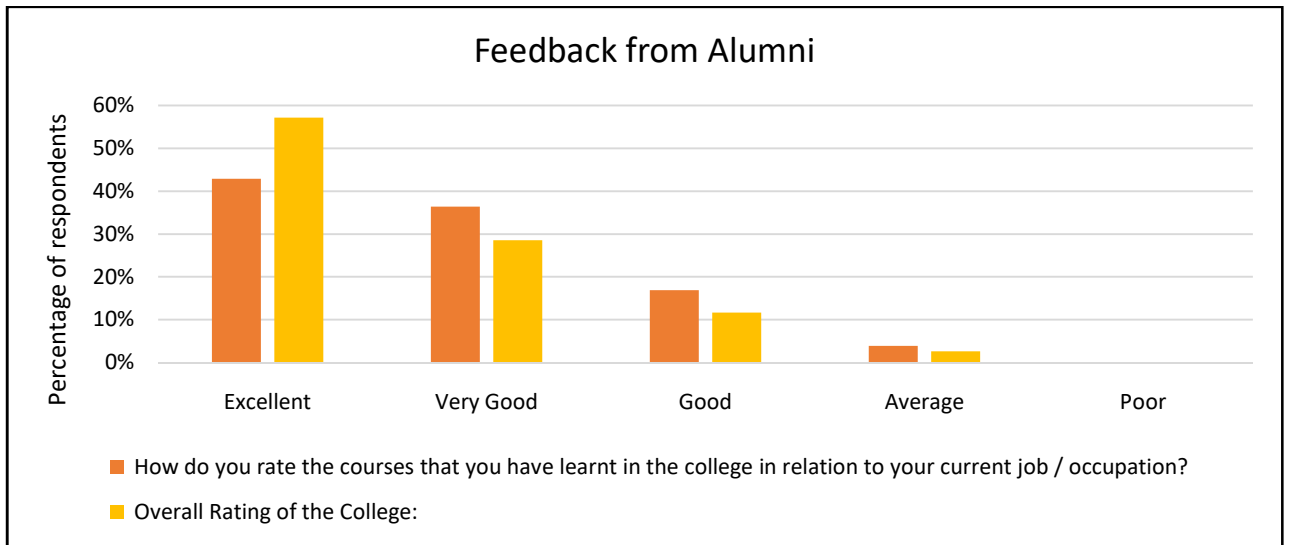


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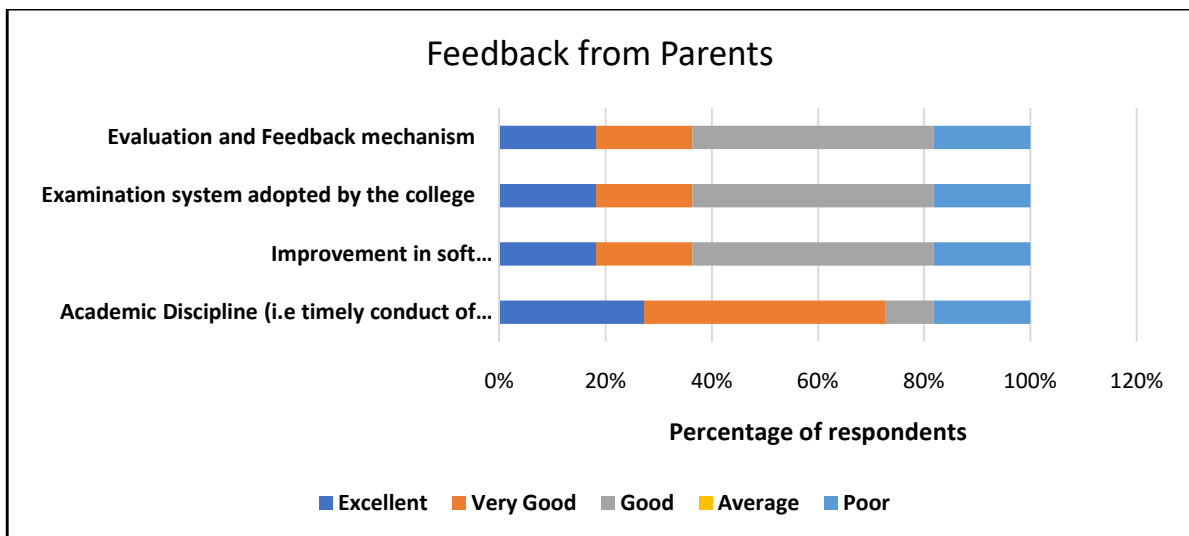
d) From Alumni

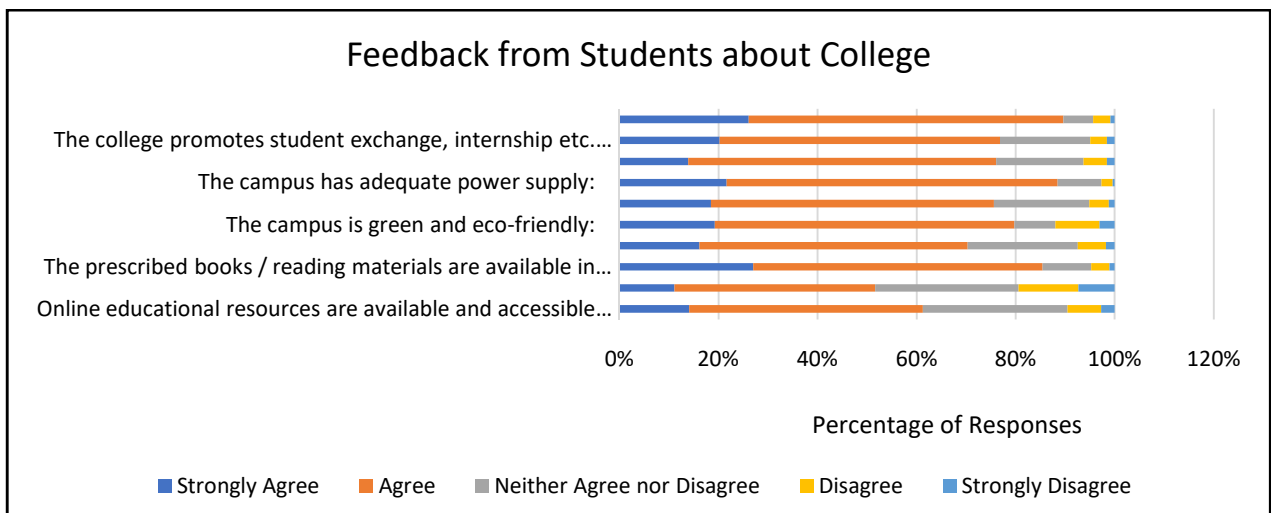
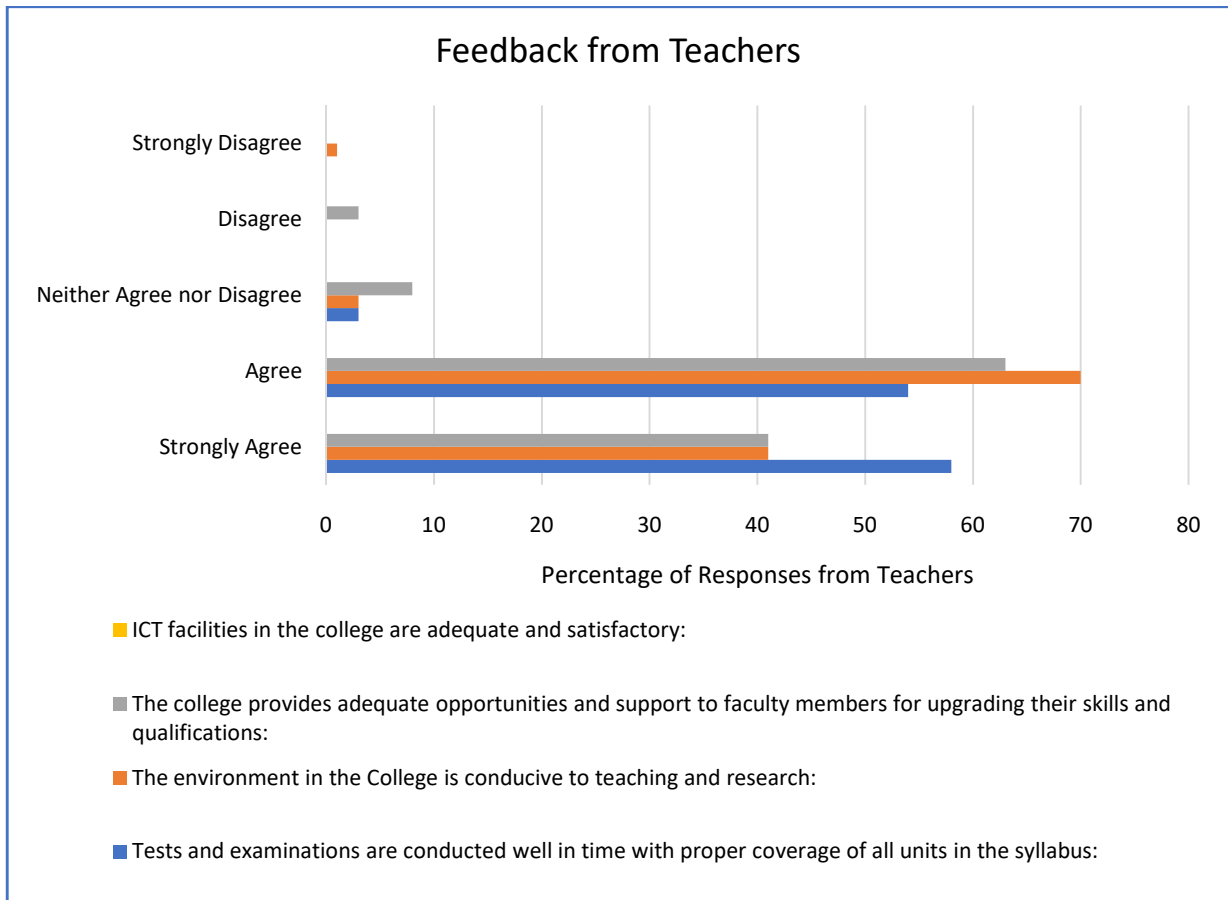
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ii) FEEDBACK ON OTHER ASPECTS:

Feedback is taken from students and parents on the admission procedure, infrastructure and facilities provided by the college.





a) More than 60% of the students have agreed and more than 25% of the students have strongly agreed that the overall teaching and mentoring process is excellent.

b) A few Students have given good remarks about the college

c) Feedback from students about each teacher is received in two ways

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- Informally – by the head of each Department/ Vice Principal – to identify the barriers in the process of communication between teacher and the students.
- Formal Feedback is received Online and analysis thereof discussed with the Head of the concerned Department

**ACTION TAKEN:**

Feedback was analysed, discussed with the Coordinator IQAC and Principal of the College and communicated to the Vice Principals for further action and improvement.

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