

Progressive Education Society's
Modern College of Arts, Science and Commerce (Autonomous)
Shivajinagar, Pune 5

STUDENT SATISFACTION SURVEY 2020-21

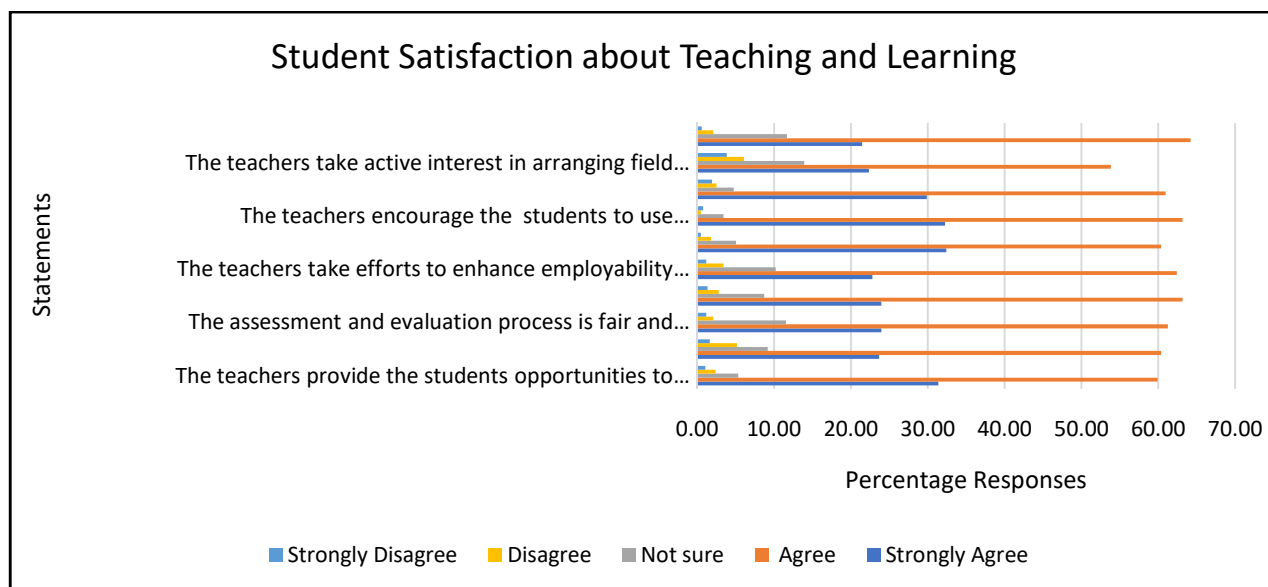
Student Satisfaction Survey is conducted along with the process of obtaining feedback from the students on overall working of the college and more particularly on following aspects on a five-point scale:

- a) Overall Teaching and Learning process
- b) Facilities provided by the college to students
- c) Curriculum Implementation and Examination system adopted by the college

The form for student satisfaction survey under autonomous courses was made available on the login ID of each student using the ERP 'Mograsis'.

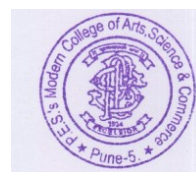
Analysis of Responses

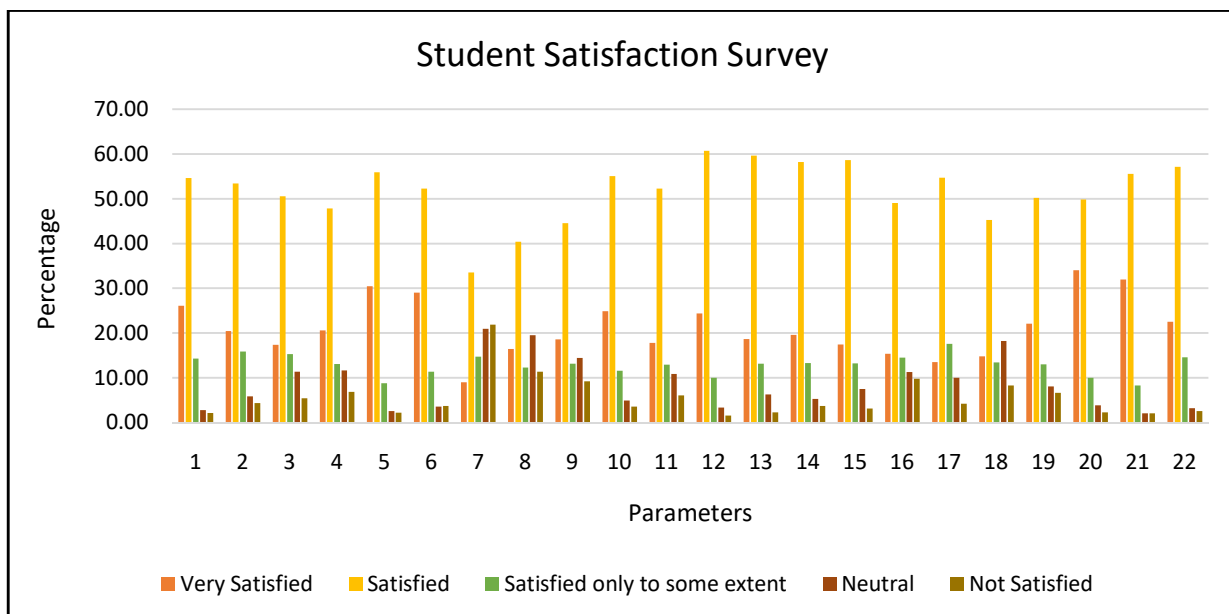
- i) Responses received from students of Third Year Undergraduate courses of all faculties under the affiliated system is as follows:



Maximum percentage of students have 'agreed' to all the statements.

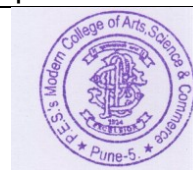
- ii) Responses received from students of autonomous courses viz. first-year and second-year students of undergraduate and post graduate courses on following 22 parameters is as follows

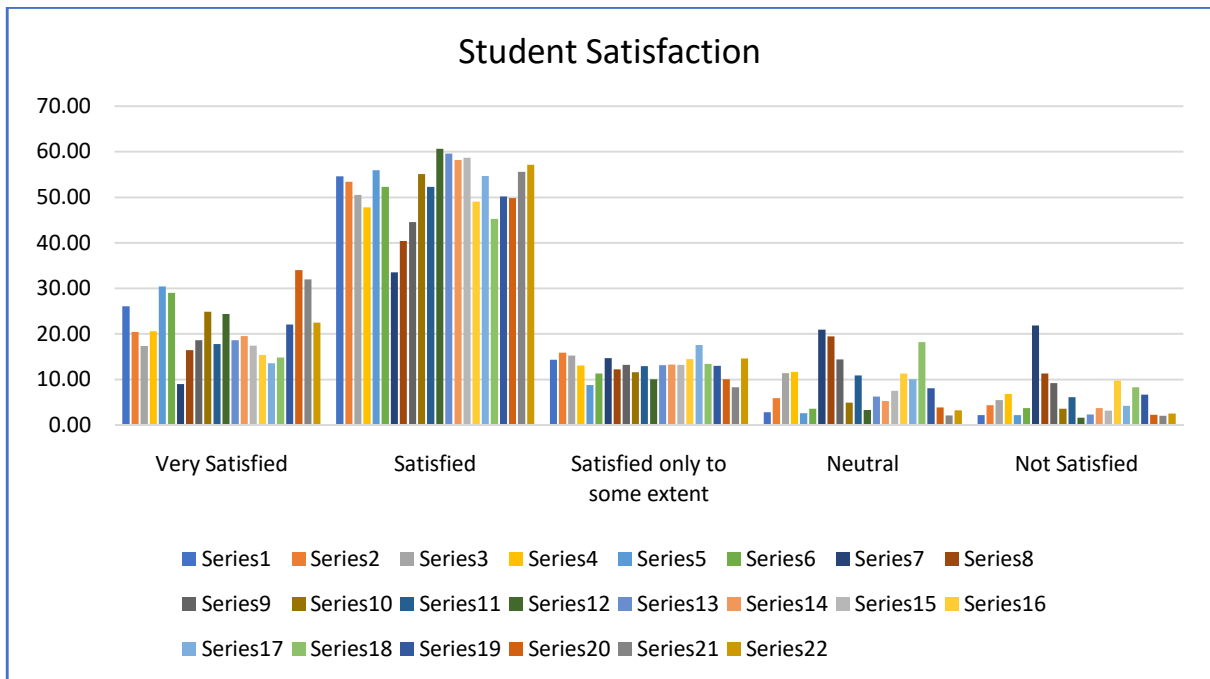




These parameters are:

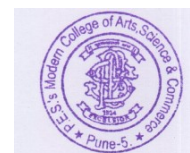
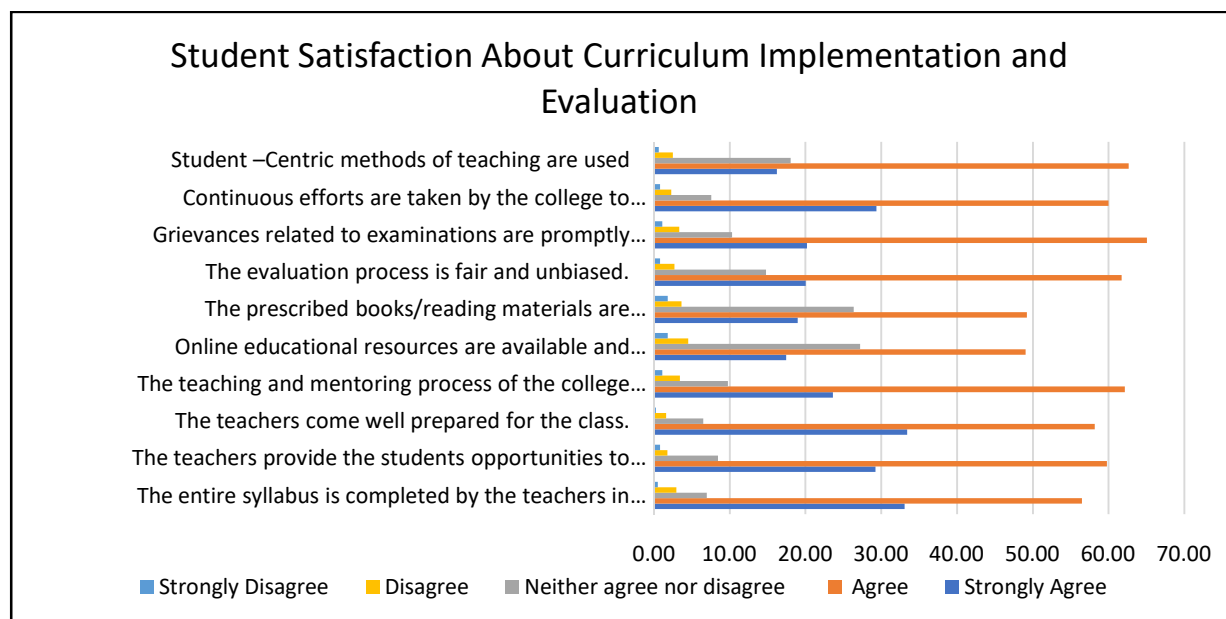
1	Admission Procedure
2	Counselling and guidance provided at the time of admission
3	Infrastructure and lab facilities
4	Library facility
5	Academic Discipline (i.e. timely conduct of lectures, practicals and related activities) observed by the college
6	Online Educational Resources provided by the College
7	Canteen facility
8	Sports and Gymkhana
9	Cultural activities
10	Use of Information and communication technology by the college
11	Work Culture
12	Frequency of Internal Evaluation conducted for each course
13	Inclusion of Interdisciplinary Courses in the Programme
14	Range of Electives/ Number of Optional Subjects offered
15	Add-On Courses provided by the Framework
16	Internship/Practical Training included in the framework
17	Grievance Redressal
18	Functioning of Placement Cell
19	Career counselling Lectures conducted for your Programme
20	Student –Teacher Relationship in your Department
21	Examination system adopted by the college
22	Please mention your satisfaction about fulfilment of your Overall Expectations



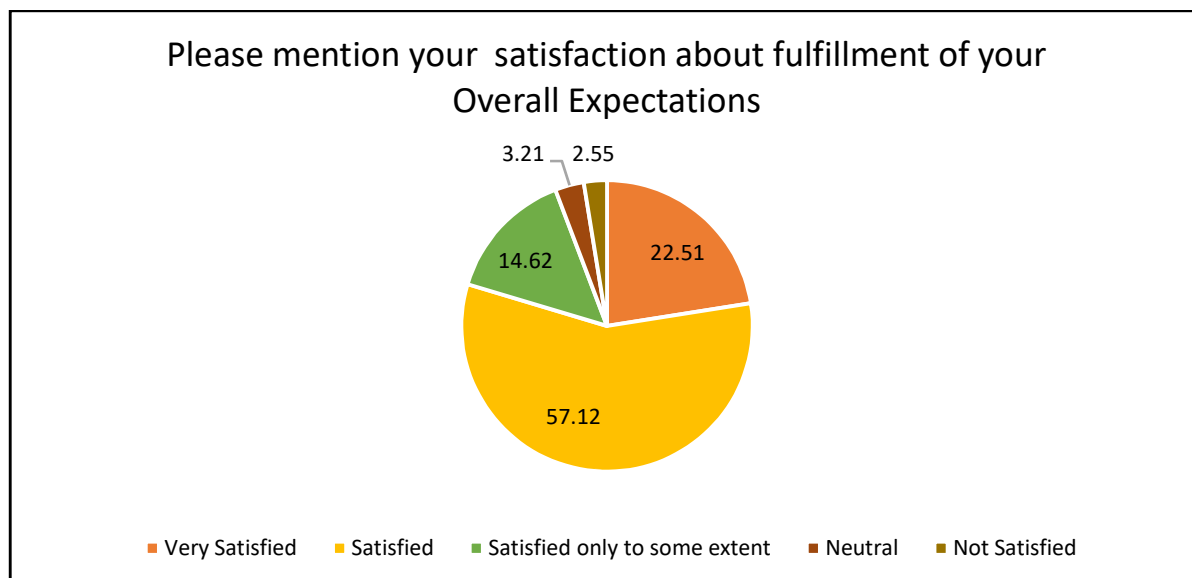


Both charts reveal that maximum percentage of respondents are 'satisfied' in respect of all the 22 parameters, in fact for some parameters, they are very satisfied. However, in respect of one parameter viz Canteen facility almost 22% of the respondents are 'Not satisfied'. For remaining parameters, 2% to 11% of the responses indicate 'not satisfied'. As regards overall expectation fulfilment, 23% are Very satisfied, 57% are satisfied, 14% are satisfied only to some extent, 3% are neutral and remaining 3% are not satisfied.

Apart from the above, the responses to the survey on curriculum implementation and evaluation under autonomous courses indicate the satisfaction of the students with respect to the statements given below.



The above analysis indicates that majority of the respondents have agreed to all the statements. For two statements ('The prescribed books/reading materials are available in the library' and 'Online educational resources are available and accessible in the library'), responses under 'Neither agree nor disagree' are also seen (26% and 27% respectively). However, since the academic year 2020-21 was marked by prevalence of lockdown, students hardly visited the college and availed the library facility.



As regards overall expectation fulfillment, aggregate of 5.76 percent of the responses are neutral and not satisfied, while 22.51% are very satisfied and majority are satisfied.

Action Taken:

The analysis of this Survey was discussed in the IQAC meeting and the details were placed before the Governing Body Meeting. The heads/in-charge of respective departments (eg. Library and Gymkhana) and also the Canteen -in-charge were informed to look into the matter after the upliftment of lockdown and commencement of normal activities.

